grooming release form

Your pet is very important to us.  Bethany’s Grooming would like to assure you that every effort will be made to make your pet's grooming experience as safe and pleasant as possible. Safety comes first for everyone— people as well as the animals—during the grooming process. Please check all boxes below each paragraph.

You will only have to sign it once and it will cover all dogs that you currently own and any you may own in the future. If you have any questions, please do not hesitate to ask!

Thanks so much!

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Owner's Name \*

First Name

Last Name

Email Address \*\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Health or Medical Problems \*

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. Please make sure to alert us of any current or past issues so that we may keep an eye out for them. All medical expenses for veterinary care will be covered by the pet's owner upon checking the box below.

I Agree

Accidents \*

Although accidents are very rare, there is a risk when dealing with animals. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when an animal is wiggling or moving around. Your pet’s safety and comfort is our number one priority. In the event an accident does occur, you will be notified of the accident. If Bethany’s Grooming feels it is serious, and the owner is not on-site, Bethany’s Grooming will seek immediate veterinary care for your pet with the closest vet clinic at the pet owners cost.

I Agree

Veterinarian Authorization---Medical Emergencies \*

This release gives Bethany’s Grooming full authorization to seek medical treatment from the nearest vet clinic, in the case of any medical emergencies while in the care of Bethany’s Grooming and at pet owners cost.

I Agree

Vaccinations \*

All pets are strongly recommended to be current on all vaccinations and are REQUIRED to be up to date on their Rabies vaccination in order to receive grooming services. Thank you for your understanding.

I Agree

Flea & Ticks

Bethany’s Grooming strives to be a flea-free salon. If your pet has any fleas they will be given a flea bath at your expense of $10 (depending on size of dog). If you do not want them to receive one, you can reschedule your appointment after the problem is taken care of by you.

I Agree

Dangerous or Aggressive Animals—Refusal of Services \*

Bethany’s Grooming has the right to refuse any services at any time. In the event that your pet is too stressed or becomes dangerous to groom, Bethany’s Grooming has the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming and client will be charged a grooming fee (for what was done up until that point).

I Agree

Interruptions During Grooming Services \*

For the safety of the animals being groomed, as well as the professional pet groomer, it is asked that you do not interrupt the groomer during grooming. Every effort will be made to insure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on. After dropping your pet off, please do not stop back in the shop until you have received a phone call from us that your pet is ready. If you have any questions after we start the groom, please call us.

I Agree

Matted Coats \*

Animals with severely matted coats require extra attention. Mats in an animal’s coat grow tight, and can ultimately damage and tear the animal's skin, which provides a breeding ground for parasite infestations. Bethany’s Grooming will not cause serious or undue stress to your pet by dematting. Mats can be very difficult to remove, and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 4-8 weeks. If your pet needs to be shaved to remove matting, by checking the box below, you acknowledge that you agree to this procedure, and any risk. There will be an additional charge for this process: it is time consuming, and causes extra wear and tear on grooming equipment.

I Agree

Cancellations/No Shows \*

We always call or text every appointment the day before with an appointment reminder (please confirm that we have the correct number on file). If you are going to miss your appointment for any reason, please contact us ASAP. We require at least a 24 hour notice for all cancellations or reschedules to allow us time to fill the space with a customer from our waiting list. We will hold grooming appointments for 15 minutes past the scheduled drop off time. Appointments later than 15 minutes may be released based on demand. No shows and appointments cancelled with less than a 24 hour notice will incur a $25 fee payable when scheduling your next appointment.

I Agree

Satisfaction \*

Your satisfaction is very important to us. If you are unhappy for any reason with your groom, just contact us within 48 hours and we will schedule a time for you to come back for an adjustment at the next available time for no cost.

I Agree

Photographs \*

This release form authorizes Bethany’s Grooming to take photos of your pet for client file and for company website and Facebook page.

I Agree

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this contract to be valid approval for future grooming services, permitting Bethany’s Grooming to accept telephone reservations for service without additional signed contracts or written authorization. I understand that pricing is subject to change. This agreement is valid for all pets that I currently own or will own in the future. I have read, and agreed to the above. I understand that checking this box constitutes a legal signature confirming that I acknowledge and agree to the above Terms of Acceptance. \*

I Agree

**Signature\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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